

2022 CHEVROLET CORVETTE SERVICE MANUAL

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Over The Air Description and Operation

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Over The Air (OTA) Description

The Over The Air (OTA) feature was designed to install vehicle software updates remotely. Remote software update is an in-vehicle feature that enables the installation of a software package to update certain modules without requiring service test equipment to be physically connected to the vehicle. Remote software updates will utilize a long range or short range connection from the host module to a remote IT system. There must be an active 4G LTE or WiFi connection to download and install vehicle software updates. The customer does not need an active OnStar subscription but they do need to accept the vehicle Terms and Conditions to be eligible to receive OTA vehicle software updates.

Note:

Fleet vehicles must be activated as a Fleet account (not a business account) and require a separate Terms and Conditions agreement to be completed. Please see your fleet administrator for assistance with completing this agreement.

OTA software updates that are pushed to vehicles remotely continue to expand in frequency and use on GM models. Vehicles using the Global A electrical architecture can support three modules for OTA updates, such as the radio, OnStar, and Serial Data Gateway modules.

The new Vehicle Intelligence Platform (VIP) electrical architecture, introduced on some 2020 vehicles and beyond, powers a new electronic system that is capable of managing up to 4.5 terabytes of data processing power per hour, which is a fivefold increase in capability over the previous Global A electrical architecture. On vehicles using the VIP architecture, virtually all modules can support OTA updates, which means that the OTA software is not only for the infotainment system.

When an OTA update has been downloaded to a vehicle and is available to be installed, a message is displayed on the infotainment screen notifying the driver of the impending update. The message to accept and install an OTA update will not appear until the minimum values for the battery State of Charge (SOC) and Outside Ambient Temperature (OAT) are met.

OTA Software Download

An OTA update can be pushed to a vehicle while the vehicle is parked or being driven. There is an option for notification to the driver that the software update is being downloaded to the vehicle, the default setting is set to off. Battery SOC and OAT values are not checked before a download. These checks are only performed once the software update is downloaded and ready to be installed.

The OTA software download can occur in increments. Download will not be paused while the vehicle is being driven, it continues in the background. If the vehicle is turned off the download will continue for a maximum of 10 minutes. If the download did not complete it will continue on the next ignition cycle from where it stopped.

Installing an Update

Once the OTA software is downloaded, a message on the infotainment screen will display a prompt to accept the installation. The customer does not need to remain in the vehicle during the installation of the software. However, the vehicle cannot be driven during the installation and certain vehicle features may not be available. It's not required for the ignition to be ON for the installation to begin.

Installation time will vary based on the size of the update. The average installation will take approximately 15 minutes. Depending on the module, it